

Getting Started - Create a login and start using the mobile app

USA Truck Driver HUB™ Mobile App



The Driver Hub app was designed for our professional driving team members. Driver Hub provides a connection between them and the Home Office, wherever they are. Drivers have the ability to view load and stop details, view maps, send and receive messages, scan and send documents, obtain access to company news, report safety issues, view their pay stubs, check current hours of service, and much more.

1. From a mobile device, open the webpage <http://driverhub.usa-truck.com>

The Driver HUB Enrollment screen will appear

The enrollment form includes the following fields:

- PeopleNet User ID: ABCD1234
- Zip Code: 12345
- Create a Password: (empty field)
- Confirm Password: (empty field)

Needs to be at least 8 characters, with at least 1 uppercase letter, 1 lowercase letter, and 1 number.

2. Fill out the form with a **Driver ID**, **home zip code**, a **new password** that will be used for the app, and **agree to the Terms of Use**.
 - a. **Driver ID** is going to be the same user name they use to log into their PeopleNet unit.
 - b. **Zip Code** is going to be the zip code we have on file for the mailing address, where pay stubs are sent.
 - c. **Password** needs to be at least **8 characters long**, and must contain at least:
 - i. **One UPPERCASE letter**
 - ii. **One lowercase letter**
 - iii. **One number**
 - d. **Select** the checkbox “I Agree to the Terms of Use”
 - e. Click the “**Create Your Driver Hub Account**”

Disclaimer:
DriverHUB Mobile Application Acknowledgement, Disclaimer, and Hold Harmless Agreement

USA Truck's DriverHUB mobile application (hereinafter referred to as the "DriverHUB mobile application" or the "mobile app") may be utilized on Android or IOS platforms for a number of functions, which will allow USA Truck professional drivers to enjoy greater flexibility and efficiency in performing many of their daily tasks:

I Agree to the Terms of Use.

Create Your Driver Hub Account

**The disclaimer covers safety issues, such as pointing out that the app should not be used while driving, etc.*

Once all information is accepted, a confirmation screen will appear.

Success!
You have successfully created an account on Driver Hub. To continue, download and install the app on your phone.

*If the information is not accepted, a red error message will appear.

Please enter the user ID you use to log into your in-cab unit (PeopleNet).

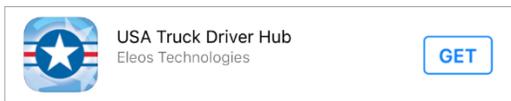
Please read the message and correct the error.

3. The enrollment process is complete. Follow the steps below to **download** and **install** the mobile app.

4. **Install the Driver Hub app**

- a. For **Android** devices — click either the “**It’s on Android**” icon. 
- b. For **iPhone** devices — click the “**Available on the App Store**” icon. 

**If you happen to close this web page after enrolling but did not yet install the app, please access the App Store or Google Play, and search for “USA Truck Driver Hub”*

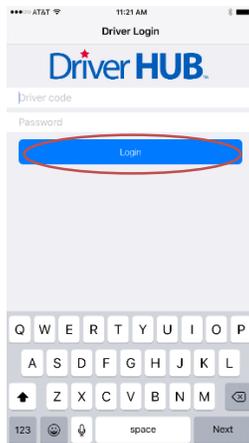


Or, open the webpage <http://driverhub.usa-truck.com> on your mobile device and click the appropriate app store   Follow the normal on-screen instructions for installing the app, which works similar to installing any other app on a mobile device.

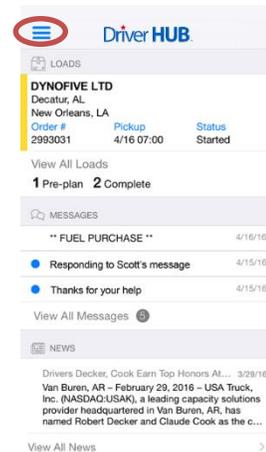
5. Once the **app is installed**, you should see  on your device.

Driver Hub

6. **Login** using your **Driver ID** and **password** created in Step #2 above:



After logging in, the Dashboard will appear and you can access the various functions of the app via the menu icon located in the top left corner.



**Questions or issues with the app should be directed to a Driver Manager. If the Driver Manager is unable to resolve the issue, the Driver Manager should direct all issues to the Applications Development team in Information Systems by contacting the Helpdesk.*